Irish Life
health

Guide to
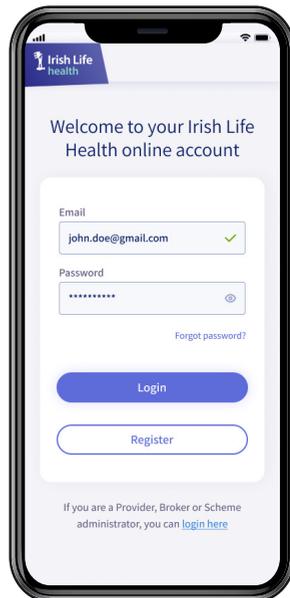# using your
# online account

Online Account Guide

1

Logging in

> Go to the Irish Life Health website and click **Login**.

> You'll need the email and password you used to set up your account each time you login.

> If you can't remember your password, click **Forgot Password**?

Welcome to your Irish Life Health online account

Email
john.doe@gmail.com

Password
••••••••••

Forgot password?

Login

Register

If you are a Provider, Broker or Scheme administrator, you can login here

2

Back

My Documents

Your Renewal Confirmation
31/12/22

View here

Search for a document
Start typing…

All   Policy   Claims
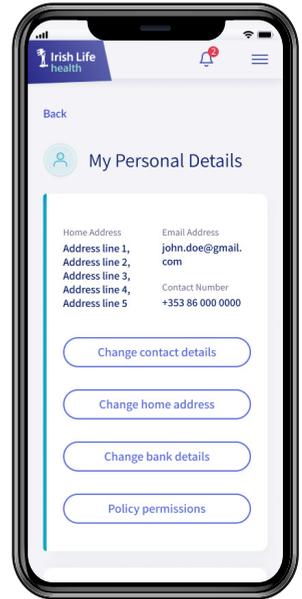
Find your documents

Once you're logged in, you'll see a tab for **My Documents** on the homepage. All your documents will be saved here.
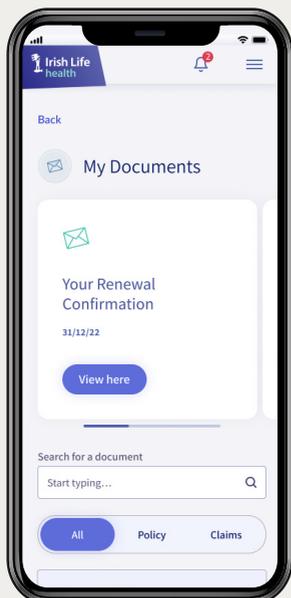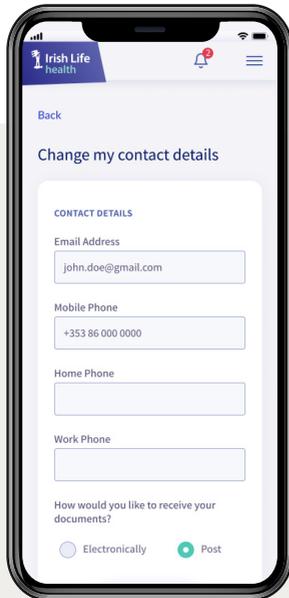
3

Are your contact details correct?

From the homepage, select **My Policy**. Go to the **Personal Details** section and check we've the right email address and phone number for you. If not, you can easily update them under **Change contact details**.

4

Switching back to postal documents

If you'd still prefer to receive your documentation by post, you can switch back at any time by selecting **Change contact details**, scroll to **How would you like to receive your documents?** and select **Post**.

Turn overleaf to see the benefits of using your online account.

Irish Life health

It's easy to manage your policy online

Here are 5 things that we've made easier to do on your new & improved online account:

1. Check cover for procedures and day to day benefits using the Am I Covered tool

2. Submit claims for your everyday health expenses

3. Make payments for policy changes or missed direct debits

4. View your claims history and check the status of a current claim

5. Renew your policy

And for most policy changes there's no need to call us. On your online account you can quickly & easily:

- Update your address, phone number and email address
- Change your plan
- Add or remove dependents
- Change your bank details

MyClinic

Quick and easy access to healthcare professional-led services. Book through your online account.

Irish Life health

Back

MyClinic

With MyClinic, our members get unlimited Digital Doctor consultations, professional counselling, back & neck physiotherapy and much more.

Nurse on Call >
Speak to a nurse

Healthy Minds >
Speak to a counsellor

Back Up >
Speak to a physio

Virtual Physiotherapy >
Speak to an expert

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